



B D A E G R U P P E

**REGARDING COVERAGE IN THE U.S. AND CANADA**

# INSTRUCTION SHEET

|           |                   |   |
|-----------|-------------------|---|
| <b>1.</b> | <b>CONTACT:</b>   | Your service partner for medical treatment and billing is:<br><br>EURO CARE<br>P.O. BOX 4610<br>SEMINOLE, FL 33775-4610<br><br>Tel.: (+1) 727 593 5462<br>Fax: (+1) 727 593 5973<br>e-mail: eurocare@tampabay.rr.com<br><br>Business hours are between 8.30 a.m. and 5 p.m. on weekdays                       |
| <b>2.</b> | <b>PROCEDURE:</b> | Please contact EURO CARE prior to obtaining any medical treatment. Medical coverage will be checked and claims handling, especially billing, will be taken care of.<br>Outside business hours please leave a message on the answering machine informing that you are insured via BDAE and how to contact you. |
| <b>3.</b> | <b>EMERGENCY:</b> | Should it be impossible for you, in emergency cases, to follow no. 2, the information can be given within 48 hours after beginning of treatment. Please always carry this instruction sheet with you!   |

Stand: 14.04.2010